



BACKPACKER NEW ZEALAND RENTAL INFORMATION

01 April 2008 to 31 March 2009

TERMS AND CONDITIONS

This document contains a summary of some of the Rental Conditions. For full detailed conditions refer to the rental agreement provided when the vehicle is collected. Please note all prices quoted in this document are gross and in New Zealand dollars. Rates and conditions are subject to change without notice.

INCLUDED IN RATES:

Booking Code: SMART

- Unlimited kilometres
- Extra driver fees
- Fully equipped vehicles e.g. crockery, cutlery & bedding
- GST
- Vehicle insurance (excess applies - see the "For Your Protection" section for more information)
- Customer care 24 hour 7 days per week road service helpline (toll free)
- All branches have local tourist information and maps available
- Free rental bicycle hire at selected Top 10 Holiday Parks

RATES EXCLUDE:

- Excess Reduction Options
- Diesel Tax Recovery Costs if applicable
- Refundable Security Deposit
- Fuel and LPG costs
- One-way Fees and Location Fees if applicable

SMART PACK:

Booking Code: SMARTINC

The Smart Pack for campervan rentals is payable per day in addition to the daily rental rate.

Breezer	NZ\$27 per day (maximum NZ\$1,350 per rental)
Nomad and Wanderer	NZ\$29 per day (maximum NZ\$1,450 per rental)
Quattro and Six Pack	NZ\$38 per day (maximum NZ\$1,900 per rental)

In addition to the inclusions in the Smart Rate, the Smart Pack includes:

- Excess Reduction Option 2 (nil vehicle excess)
- No Worries Cover Option (PCO2 - extends the insurance cover to include accidental damage to the overhead and underbody sections of the vehicle)
- Diesel Tax Recovery Costs
- LP Gas Refill (PGO - refill for gas bottle used for cooking and heating hot water in vehicles with a hot water facility upon return of vehicle).
- Camping Stools (1 per person travelling)

BACKPACKER STRONGLY RECOMMENDS THE **SMART PACK** FOR TRAVEL WITH COMPLETE PEACE OF MIND.

PAYMENT

To confirm a reservation a 20% deposit is required. The balance of the rental including any Excess Reduction costs is paid 30 days prior to the travel date. To make payment please go to www.vehiclebookit.com/securepayment and fill in an online booking form. Alternatively you can phone or fax credit card information. Personal, company cheques and money orders in New Zealand dollars are

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accepted as long as the cheque/money order is received 14 working days before the travel date and Backpacker can accept direct deposits. Contact Reservations for further information regarding cheque/money order and direct deposit payment procedures.

DIESEL TAX RECOVERY FEE (CAMPERVANS ONLY)

The Diesel Tax Recovery Fee is included in the **Smart Pack**. If the Smart Pack Option has not been selected the Diesel Tax Recovery Fee will be calculated and collected on return of the vehicle based on the kilometres travelled during the hire.

The vehicle rates per 100km are as follows:

2 Berth:	Nil
2 Berth (Toilet Shower):	NZ\$3.70
4 Berth	NZ\$3.90
6 Berth:	NZ\$4.25

Backpacker reserves the right to amend the Diesel Tax Recovery Fee upon Government intervention.

CREDIT CARDS

The credit card holder will be jointly and severally liable as a customer. Accepted credit cards are Visa Card, MasterCard and American Express. A non-refundable 1.75% administration fee will apply to all Visa and MasterCard transactions. A non-refundable 4.5% administration fee will apply to American Express cards. Credit card administration fees also apply to debited security bonds and only the hirer's credit card is acceptable to use for the purpose of the security bond.

RATES

Backpacker use 'smartrates' to determine the daily rental rate. Backpacker smartrates are released by each Friday effective for sale from the following Monday. As such all Backpacker rates/quotes expire at the close at the close of business on Sunday. The smartrate is determined by the date of pick-up, location and date of booking. When a rental moves from one rate season into the next, the calculation is based on both rates. Amendments prior to pick-up will be re-calculated at the smartrate applicable on the date of amendment. This applies to changing the vehicle type, reducing the number of rental days, changing pick-up dates or changing the pick-up or drop-off location. Where the number of rental days is being extended (days are being added onto the end of the hire with no change to the original pick up date) prior to pick-up, the extended days will be charged at the original smart rate which applied at the time of the original booking.

FOR YOUR PROTECTION

New Zealand legislation provides limited coverage for personal injury. Backpacker strongly recommends that all people travelling in New Zealand take out personal travel insurance.

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first **NZ\$1,900** ("the excess") for the Breezer if the driver is between the ages of 18 and 20 or **NZ\$1,000** ("the excess") for the Breezer if the driver is 21+ years of age, **NZ\$1,500** ("the excess") for Nomad and Wanderer campervans, **NZ\$3,500** ("the excess") for Quattro and Six-Pack campervans and the first **NZ\$1,000** ("the excess") for rental cars of the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break-in or vandalism with the exception of the '**exclusions**'. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

The excess is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental. The excess will be refunded if Backpacker is successful in recovering the cost of the damages from the Third Party. Please note that Third Party claims can take months to resolve.

The excess applies in respect of each claim, not rental.

The excess can be reduced, in most circumstances, by the purchase of Excess Reduction Option 1 or Excess Reduction Option 2. Note Excess Reduction 2 is included in the **Smart Pack**.

CAMPERVANS**Excess Reduction Option 1**

Cost per day	Excess reduced to
\$10 (maximum charge per hire NZ\$500)	NZ\$500 - 2 Berth Breezer
\$14 (maximum charge per hire NZ\$700)	NZ\$750 - 2 Berth Nomad and 2 Berth Wanderer
\$19 (maximum charge per hire NZ\$950)	NZ\$1,800 - 4 Berth Quattro and 6 Berth Six Pack

With Excess Reduction Option 1 the hirer is responsible for the first **NZ\$500** (Breezer), **NZ\$750** for the Nomad and Wanderer and the first **NZ\$1800** for the Quattro and Six Pack vehicles of **ANY ACCIDENT COST** of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

Please see the 'Exclusions' section, whereby all Excess Reduction cover will be made void.

Excess Reduction Option 2

Cost per day	Excess reduced to
\$20 (maximum charge per hire NZ\$1,000)	\$0 - 2 Berth Breezer, Nomad and 2 Berth Wanderer
\$28 (maximum charge per hire NZ\$1,400)	\$0 - 4 Berth Quattro and 6 Berth Six Pack

With Excess Reduction Option 2 the hirer **will not have to pay excess at all** for any damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

Note Excess Reduction 2 is included in the Smart Pack.

Please see the 'Exclusions' section, whereby all Excess Reduction cover will be made void.

No Worries Cover Option (PCO2) Available for campervan hires only

The No Worries Cover Option is a one off fee of **NZ\$50** per hire. The No Worries Cover Option is only available when Excess Reduction 2 has been purchased.

With the No Worries Cover Option, the hirer will not have to pay any excess at all for any damage to the vehicle or property of a Third Party with the exception of the 'exclusions'. This will include accidental overhead or underbody damage to the vehicle. Please note overhead and underbody damage cover is excluded unless the No Worries Cover Option has been purchased.

Note: Excess Reduction Option 2 and the PCO2 option are included in the **Smart Pack**.

TYRE AND WINDSCREEN DAMAGE – Where the hire has a nil excess up to one windscreen and two tyres will be covered for accidental damage. Should these amounts be exceeded the cost to repair or replace the items will not be covered and will be the responsibility of the hirer.

BACKPACKER STRONGLY RECOMMENDS OUR CUSTOMERS TAKE **NO WORRIES COVER** FOR TRAVEL WITH COMPLETE PEACE OF MIND.

RENTAL CARS**Excess Reduction Option**

Cost per day	Excess reduced to
\$12 (maximum charge per hire NZ\$360)	NZ\$220

With Excess Reduction Option 1 the hirer is responsible for the first **NZ\$220** of **ANY ACCIDENT COST** of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

Please see the 'Exclusions' section, whereby all Excess Reduction cover will be made void.

Premium Cover Option (PCO) - Available for car hire only

The Premium Cover Option is a one off fee of **NZ\$40** per rental. The Premium Cover Option is only available when Excess Reduction has been purchased.

With the Premium Cover Option, the hirer will not have to pay any excess at all for any damage to the vehicle or property of a Third Party with the exception of the 'exclusions'.

EXCLUSIONS:

All insurance cover will be made void if any of the following 'Exclusions' are breached:

1. Overhead and underbody damage to the vehicle - except where no worries cover has been purchased.
2. Any water related damage which includes, but is not limited to:
 - a) any vehicle submersion
 - b) creek or river crossing
 - c) driving through low plain flooded areas
 - d) beach driving
3. Personal belongings. Backpacker recommends the hirer does not leave valuables in the vehicle and that they have insurance to cover for the loss/damage of personal belongings.
4. Any damage caused by willful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle).
5. Any damage caused while driving under the influence of alcohol or drugs.
6. A single vehicle roll over occurs.
7. The Customer will be liable for any costs associated with the incorrect use of fuel or the use of Bio-Diesel which should not be used (fuel being diesel or petrol), or water or other contamination of fuel.
8. The cost to retrieve or recover a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged or has been abandoned.
9. The cost to replace keys, which have been lost or retrieval of keys, which have been locked in a vehicle.
10. The vehicle rented may only be used to carry the maximum number of passengers as dictated by the vehicle type. If more passengers are carried than what is allowed Backpacker does not accept any liability.
11. Drivers not identified on the rental agreement and/or drivers that have a licence that has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.

VEHICLE SECURITY DEPOSIT - CAMPERVANS

Upon vehicle collection, a security deposit is required. The amount is determined by the excess reduction option selected.

For security purposes, **only a credit card** can be used to provide a vehicle security deposit. The credit card holder must be present and able to sign for the vehicle security deposit upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

Debited bonds are subject to a 1.75% credit card administration fee in addition to the bond amount when the credit card used is either a Visa or MasterCard. This administration fee is refunded when the bond is refunded. If a bond is retained the administration fee is retained.

Debited bonds are subject to a 4.5% credit card administration fee in addition to the bond amount when the credit card used is an American Express card. This administration fee is not refunded when the bond is refunded.

If an Excess Reduction Option is not selected, the security deposit is **NZ\$1900 for the Breezer where a driver is 18-20 years of age** or **NZ\$1,000 for the Breezer if the driver is 21+ years of age**, **NZ\$1,500** for the Nomad and Wanderer campervans and **NZ\$3,500** for the Quattro and Six-Pack campervans payable by credit card. In the case of the rented vehicle being the Breezer where one driver is 18-20 years of age and another is 21+ the **NZ\$1900** security deposit applies.

The **NZ1900/\$1000/\$1,500/3,500** is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If **Excess Reduction Option 1** has been taken the security deposit is **NZ\$500 for the Breezer, NZ\$750 for the Nomad and the Wanderer vehicles and NZ\$1,800 for the Quattro and the Six Pack vehicles.**

The **NZ\$500/\$750/\$1,800** is taken as an imprint to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of **NZ\$500/\$750/\$1,800** that Backpacker can then debit if required.

If **Excess Reduction Option 2** is selected with or without No Worries Cover Option or the package booked is the Smart Pack the security deposit is **NZ\$220.**

The **NZ\$220** is taken as an imprint to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of **NZ\$220** that Backpacker can then debit if required.

The security deposit is fully refundable provided the vehicle is returned on time, to the correct location, undamaged, in a clean condition and with full fuel tanks (fuel being petrol or diesel) and gas bottle. Except where the customer has purchased the Pre-Purchase Gas Option (PGO is included in the Smart Pack) and/or Pre Purchase Fuel (PPF), failure to return the vehicle with full petrol or diesel tanks and/or a full LPG bottle will result in refill charges, which will be advised upon return of the vehicle.

Backpacker reserves the right to retain an **NZ\$220** cleaning fee if the vehicle is not returned in a clean condition. The toilet and waste water tank must be emptied prior to the return of the vehicle, or an additional **NZ\$125** soiling fee will be retained.

FOR SECURITY PURPOSES, ONLY THE HIRERS CREDIT CARD CAN BE USED FOR VEHICLE SECURITY DEPOSITS.

VEHICLE SECURITY DEPOSIT - CARS

Upon vehicle collection, a security deposit is required. The amount is determined by the Excess Reduction option selected.

For security purposes, **only a credit card** can be used to provide a vehicle security deposit. The credit card holder must be present and able to sign for the vehicle security deposit upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

If the Excess Reduction Option is not selected, the security deposit is **NZ\$1,000** to be supplied by credit card.

The **NZ\$1,000** is taken as an imprint to the hirer's credit card when the vehicle is collected.

If the **Excess Reduction Option** is selected the security deposit is **NZ\$220.**

The **NZ\$220** is taken as an imprint to the hirer's credit card when the vehicle is collected.

An imprint simply records the figure against the hirer's credit card that Backpacker can then debit if required.

The security deposit is not debited provided the vehicle is returned on time, to the correct location, undamaged, in a clean condition and with a full fuel tank. Except where the customer has purchased Pre Purchase Fuel (PPF), failure to return the vehicle with a full tank of fuel will result in refill charges, which will be advised upon return of the vehicle.

Backpacker reserves the right to retain an **NZ\$220** cleaning fee if the vehicle is not returned in a clean condition.

FOR SECURITY PURPOSES, ONLY THE HIRERS CREDIT CARD CAN BE USED FOR VEHICLE SECURITY DEPOSITS.

RENTAL DURATION **Campervans**

- The minimum rental period is five days with the exception of rentals with a collection date between the 23rd of December and the 10th of January. These rentals are subject to a ten day minimum.
- Minimum rental period is 10 days when a vehicle is being collected from the North Island and is being returned to the South Island if the rental commences between the months of October through to March.
- Minimum rental periods are subject to change during peak periods.
- Rental days are calculated on a calendar day basis. When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental, regardless of pick-up time. The day of the vehicle's return is counted as the final day of the rental.
- When a rental moves from one rate season into the next, the calculation is based on both rates.
- Late pick-up or early return of vehicle, does not entitle the hirer to any refund of the unused portion of the rental.
- Late returns will be charged on a per day basis. Failure to obtain authorisation for a rental extension will result in a daily fee of **NZ\$150** in addition to the daily rate.

Rental Cars

- Rental days are calculated on a 24 hour basis.
- **Minimum rental period is three days.** For one-way hires that are southbound the minimum rental requirement is seven days.
- Minimum rental period is subject to change during peak periods.

Early return of vehicle does not entitle the hirer to any refund of the unused portion of the rental. Backpacker allows a grace period of 59 minutes before the hirer is liable for late return charges. Late return fees are applicable as follows:

- 1 hour late, one third of daily rate will apply
- 2 hours late, two thirds of daily rate will apply
- 3 hours late, one full day rate will apply

ONE-WAY RENTALS (CAMPERVANS ONLY)

One-way rentals are available between all branch locations with the exception of the Breezer which is available to and from Christchurch and Auckland only. A one-way rental fee of **NZ\$150** is charged for Breezer, Nomad and Wanderer rentals or **NZ\$220** for Quattro and Six-Pack rentals, to and from the North Island to the South Island and vice versa, where pick up is between the 1st of November and the 31st of March.

Location fees will apply if applicable.

WELLINGTON & QUEENSTOWN LOCATION FEES (CAMPERVANS ONLY)

A location fee of **NZ\$200** applies to all campervans picking up or dropping off in Wellington or Queenstown. If the pick-up and drop off occurs in the same city, only one location fee will apply. One-way fees will apply if applicable.

AIRPORT CONCESSION FEES (CARS ONLY)

An airport concession fee may be charged for hires with pick-up or drop-off from airport locations. An airport pick-up fee of **NZ\$20.00** per hire will apply for hires with pick-up at Queenstown airport. This fee is subject to change and new airport charges may arise as required.

This surcharge is payable to Backpacker directly upon collection of the vehicle.

ADDITIONAL PRODUCTS & SERVICES

- Picnic Table **NZ\$22 per rental**
- Picnic Chair **NZ\$12 per rental**
- Child / Booster seat **NZ\$25 per rental**
- Tent (4 persons) **NZ\$75 per rental**
- Camping Pack **NZ\$20 per day**
- Snow Chains **Details on request**
- Mountain Bikes **Hire free of charge at selected Top Ten Holiday Parks**
- First Aid Kit **From NZ\$30 for purchase**
- Souvenir Road Atlas **From NZ\$25.00 for purchase**

- PPF - Pre-Purchase Fuel Option **Details on request upon vehicle collection**
- PGO - Pre-Purchase Gas Option
2 Berth Nomad, Breezer **NZ\$21 per gas bottle**
2 Berth Wanderer, 4 Berth Quattro and 6 Berth Sixpack **NZ\$31 per gas bottle**

Note the PGO option and camping stools are included in the **Smart Pack**.

Charges for additional products and services will be charged per hire.

CHANGE OF LOCATION

If the customer wishes to change the pick up or drop-off location from what was originally booked, permission must be first obtained from the reservations or scheduling departments. Subject to the change being approved, an additional charge of up to **NZ\$550** may apply.

RENTAL EXTENSION

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from reservations or any of the Backpacker branches. The rental extension is subject to vehicle availability. The cost of an extended rental must be paid by credit card over the telephone on confirmation of the rental extension. The rate charged may not reflect the original rate booked. Failure to obtain authorisation will result in a daily fee of **NZ\$150** in addition to the daily rate.

TRANSFERS

Backpacker Campervans and Rental Cars provides free airport to branch and branch to airport transfer on day of arrival and departure for our Auckland and Christchurch Branches. Customers can also take the Airbus free of charge from downtown Auckland to the Auckland Branch on day of pick up. Queenstown branch is located at the airport. The Wellington agency is located 40 minutes from the airport and clients must find their own transportation to and from the branch, at their own expense. Note only campervans are available from the Wellington office, rental cars are not available from Wellington.

INFRINGEMENTS

Backpacker reserve the right to charge the hirer for any speeding or parking fines, associated administration costs and/or accidents including third party property damage not reported on return of the vehicle. The administration fee per fine, in addition to the fine, will be **NZ\$60**.

EXCHANGE RATE / CURRENCY VARIATIONS

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations and bank transaction fees there could be some variance in the amount refunded compared to the amount initially charged. Backpacker does not accept any liability for variances up or down.

LICENCE

A current and full motor vehicle driver's licence is required and must be produced upon vehicle collection. Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued. An accredited English translation will be accepted in lieu of an international driving permit.

AGE RESTRICTIONS

Drivers must be 21 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

AGE RESTRICTIONS for the Breezer

Drivers must be 18 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

MULTIPLE RENTALS

Should a customer have more than one consecutive rental they can be combined to qualify for longer-term hire discounts off the vehicle rate. Consecutive campervan hire in Australia, New Zealand and South Africa and/or consecutive car hire in New Zealand for Backpacker can be combined to qualify if the vehicle collection date/s are within a 3-month period. For all rentals to qualify each booking needs to be made at the same time. If a customer makes another booking at a later time, the new booking can be combined to

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qualify if the vehicle collection date/s are within a 3-month period however, the original booking/s will only qualify for a discount if the booking/s are not already travelling or travelled.

Note that 2wd car hire in Australia cannot be combined with any campervan or New Zealand car hire to qualify for longer-term discounts.

Longer-term discounts must be requested at the time of booking.

For campervans that pick up and drop off on the same day, the less expensive rental day will be free of charge. This also applies to the excess reduction option or the Smart pack if applicable.

If multiple hires are within the same country and total days exceed 50 days only the maximum charge applicable to the excess reduction option or the Smart pack will apply. If combining a vehicle hire with another Backpacker vehicle that has a more expensive Smart pack or excess reduction option, the more expensive Smart pack/excess reduction maximum cost is applied.

LIVING EQUIPMENT

The living equipment (crockery, cutlery, cooking utensils, linen, sleeping bags, pillows and towels) for all campervans is included in the daily rental rate at no extra cost.

ROAD RESTRICTIONS

Vehicles can only be driven on sealed/bitumen or well-maintained roads. No vehicle shall be driven on Skippers Road (Queenstown), Ninety Mile Beach (Northland), Ball Hut Road (Mt. Cook), Bluff Road that runs between Kuatunu and Mataurangi and North of Colville Township (Coromandel Peninsula).

Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions.

ON-ROAD ASSISTANCE

Any problems associated with the vehicle, including equipment failure, must be reported to Backpacker as soon as possible and within 24 hours in order to give Backpacker the opportunity to rectify the problem during the rental. Failure to do so will compromise any claims for compensation. Backpacker does not accept liability for any claims submitted after this period.

Please contact us toll free on:

North Island - 0800 422 267

South Island - 0800 304 304

REPAIRS

Repairs up to **NZ\$100** may be affected without authorisation and will be reimbursed. For amounts over **NZ\$100**, Backpacker will need to be informed in advance. Repairs will be approved provided the hirer was not directly responsible for the damage. Receipts must be submitted for any repair or the claim will not be paid.

CHANGE OF VEHICLE

Should the vehicle booked be unavailable Backpacker reserves the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the hirer to a refund.

VEHICLE CATEGORY

Vehicles cannot be requested by make or model, only by vehicle category.

VOLUNTARY DOWNGRADE

Should the hirer decide to take a lesser vehicle than booked they will not be entitled to any refund.

CANCELLATION POLICY - CAMPERVANS

- The cancellation fees are:
- If cancelled up to 22 days prior to pick-up No Fee
- If cancelled from 21 to 7 days prior to pick-up 20% of Gross Rental
- If cancelled 6 to 1 days prior to pick-up 50% of Gross Rental
- If cancelled on day of pick up or No-Show 100% of Gross Rental
- If vehicle is returned early for any reason whatsoever no refund is available for the unused portion of the hire

There are no cancellation fees applicable to car hire unless the original booking was for a campervan which was subsequently amended to a car rental and then cancelled. In this case the campervans cancellation policy applies.

DISCRETION

Backpacker reserves the right to refuse any rental at its discretion.

ANIMALS

No animals are permitted in our vehicles, excluding guide dogs.

PERSONAL AND COMPANY CHEQUES

Personal and Company cheques will not be accepted as payment for rentals at the time of pick-up. These must be paid to Backpacker 14 days prior to commencement of rentals. Personal or Company cheques are not acceptable as the vehicle security deposit.

CALCULATION ERRORS

Backpacker will not honour calculation errors. Should a calculation error occur Backpacker will charge for the shortfall.

DISCLAIMER

Illustrations and text in any of our brochures or website are a representation only of the vehicle depicted. Variances in the vehicles offered for rental may occur due to substitutions made by Backpacker or modifications and/or upgrades to the vehicle design made by the manufacturer.

CONTACT DETAILS FOR RESERVATIONS - NEW ZEALAND

Monday to Sunday: From 0800 to 1730
Closed Christmas Day the 25th of December
Closed New Years Day the 1st of January.

Phone: +64 9 275 0200
Fax: +64 9 255 0629
Free Number within New Zealand: **0800 422 267**
If in Auckland please call (09) 275 0200
E-mail: direct@backpackercampervans.com
Website: www.backpackercampervans.com

CONTACT DETAILS FOR RESERVATIONS - AUSTRALIA

Monday to Friday: From 0800 to 1800
Weekends and Public Holidays: From 0830 to 1630
Closed Christmas Day the 25th of December
Closed New Years Day the 1st of January.

Phone: +61 3 8379 8893
Fax: +61 3 9687 4844
Freecall within AU: **1800 670 232**
E-mail: ausinfo@backpackercampervans.com
Website: www.backpackercampervans.com

BRANCHES FOR VEHICLE COLLECTION AND RETURN

Auckland, Christchurch, Queenstown* and Wellington*

- Auckland, Wellington and Christchurch: Daily from 0800 to 1730 hours. Open all public holidays except Christmas Day the 25th of December, when all Backpacker branches are closed.
- Queenstown: 0800 to 1730 hours in the summer months. 0800 to 1700 hours in the winter months. Open all public holidays except Christmas Day the 25th of December, when all Backpacker branches are closed.
- Campervan collection and/or return outside of branch hours may be available by prior arrangement. Fees may apply. Please contact reservations in advance to discuss.

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- All campervans must be collected from and returned to the nominated Backpacker Campervans branch.

***Rental Cars are not available from or to Wellington.**

***The Breezer is not available to and from Wellington and Queenstown.**

Backpacker Cars are available for pick up and drop off 24 hours per day from Auckland and Christchurch - times must be pre-booked.

Auckland

Vehicle collection and return - CENTRA HOTEL, Richard Pearse Drive Mangere - clients can take the courtesy transfer bus to the Centra.

Christchurch

Vehicle Collection - COMMODORE HOTEL, 447 Memorial Ave, Christchurch - call the Commodore courtesy transfer bus from the free telephone light box service in the domestic or international terminal

Vehicle Return - Drop at the Backpacker branch. Leave the keys in the box.

AUCKLAND

36 Richard Pearse Drive
Mangere
(3km from Auckland airport)
Ph: (+64) 9 255 0620
or 0800 422 267

CHRISTCHURCH

530-544 Memorial Avenue
(300m from Christchurch Airport)
Ph (+64) 3 358 4159 or 0800 304 304

QUEENSTOWN

Queenstown Airport
Ph (+64) 3 442 2011

WELLINGTON

C/- Top 10 Hutt Park HolidayPark
95 Hutt Park Road, Lower Hutt
Ph (+64) 4 569 5378